



Terms and Conditions

1. Booking

- (a) Your booking is not considered definite and no contract will exist between you and Niroshini Acupuncture, until we receive your full payment.
- (b) We only accept BACS transfers, therefore, we do not store credit card details, nor do we share customer details, with any third parties.

2. Payment

The price is the exact amount to be received by us in British Pounds, irrespective of fluctuations in currency or any third party transfer charges. If you choose to pay by electronic transfer, please instruct your bank to charge all costs to you, to avoid a shortfall in the amount that we receive.

3. Your Travel Arrangements

All travel arrangements are your responsibility and at your own cost. We shall not be held liable, for any consequences arising from delays or cancellations, in any of the companies you may have made arrangements with or for any irregularities in your documentation required for travel. Transport to/from the retreat, are at your own cost.

6. Your Health

- (a) It is your responsibility to let us know, if any changes have occurred to your health, after completing our “Contraindication Form” and “Niroshini Treatment Plan Development”. We require both forms to be sent to us, via email by **1st April 2023**.
- (b) It is your responsibility to consult a doctor, with an understanding of Qi Gong, to check that you are sufficiently fit and healthy to undertake our classes.
- (c) It is your responsibility to let us know, if any changes have occurred to your dietary requirements, after completing our dietary information form. We require this form to be sent to us, via email by **1st April 2023**.
- (d) Whilst all measures are taken to ensure, a high standard of health and safety, our retreats do offer guests the opportunity, to explore the grounds and surrounding forest, where the land is uneven and we shall not be responsible, for any injuries caused by uneven terrain.
- (e) For pregnant women, we can only provide acupuncture and Reiki treatments after the first trimester. We ask that women, who are 12 to 28 weeks pregnant, provide a letter from their GP, specifying that they are fit to participate in the Qi Gong classes.



7. Cancellation by You

(a) By reserving your space, through placing your full payment with us, you are agreeing to the stated policies in our Terms and Conditions.

Please note: If cancellation (by you or any member of your party) takes place **by 10th March 2023**, 100% of the price will be refunded to you.

Regretfully, if cancellation takes place **after 10th March 2023**, only 50% of the price will be refunded to you.

However, if another person that you know, can be found to take your place, then we may offer you a refund greater than 50% at our discretion.

(b) Refunds are settled within 30 working days of the date of cancellation. Once the retreat has begun, no refund or part refund or unused portion of the retreat, will be repaid in the event of cancellation by you.

8. Amendments by Us

Occasionally, changes may have to be made to the itinerary which we reserve the right to do at any time.

9. Cancellation by Us

We reserve the right in any circumstances to cancel a retreat, in which case, full refund of all monies, will be paid within 30 working days.

10. Our Liability to You

(a) We accept responsibility for ensuring that the retreats are supplied as described and that the services we are contractually obliged to provide, are to a reasonable standard.

(c) We are not liable for any injuries you may incur. Qi Gong classes are undertaken at your own risk.

(d) We are not liable for loss of or damage to your personal property.

11. Group Bookings

Where a booking is made on behalf of several individuals, the booking is conditional on the person paying, having authorisation from all the individuals, named on the booking form, to enter into this contract. The terms of this contract, will apply to each member of the group, as though they had paid, for their own retreat space, individually and directly to us.



12. No Liability for Possessions

(a) It is your responsibility, to ensure that your possessions, are kept safe at all times.

13. Complaints

We are confident that you will not find cause for concern during your retreat. If you feel that a complaint is warranted, you must raise the issue directly with Melissa Day, our manager. Any retrospective complaint, must be made in writing to Niroshini Acupuncture, within 14 days from the end date of your retreat.

14. Legal Disclaimer

The information contained in this document, is for general guidance on matters of interest only. Given the changing nature of laws, rules and regulations and the inherent hazards of electronic communication, there may be delays, omissions or inaccuracies in information. Accordingly, the information is provided with the understanding that the authors and publishers, are not herein engaged in rendering professional advice and services. As such, it should not be used as a substitute for consultation, with professionals or other competent advisers.

While we have made every attempt to ensure, that the information contained, has been obtained from reliable sources, we are not responsible for any errors or omissions or for the results obtained from the use of this information.

All information provided “as is”, with no guarantee of completeness, accuracy, timeliness or of the results obtained from the use of this information and without warranty of any kind, express or implied, including but not limited to warranties of performance, merchantability and fitness for a particular purpose.

In no event will we, our related partnerships, corporations or the partners, agents or staff thereof, be liable to you or anyone else for any decision made or action taken, in reliance on the information in this document or for any consequential, special or similar damages, even if advised of the possibility of such damages.

15. Privacy Policy

We do not automatically capture or store personal data. Information is used for administration purposes only.